

Frequently Asked Questions – EOFY Sale 2025

GENERAL QUESTIONS

What is the sale offer?

30% off cabins, sites, rooms and glamping tents* at participating Discovery Parks and Resorts locations (see <u>here</u> for details). Stay must be at least 2 nights or more.

When does the sale start and end?

- Sale Starts: Sunday, 22 June 2025.
- Sale Ends: 11:59pm ACST Wednesday, 9 July 2025.

When is the offer valid for?

For stays between 23 June 2025 and 25 September 2025. Please note that available dates vary by location.

Can I book directly with the property or by phone?

This is an online-only offer. All bookings must be made through the Discovery Parks website.

AVAILABLE DATES / PARTICIPATING PROPERTIES

Which properties are participating in the sale?

Please visit the <u>Deals & Promotions page</u> to view all participating properties.

Where can I find available booking dates for each property?

Each property's available booking dates are listed under "View Full Conditions" on the Deals Page and on each park page. Available dates vary by location.

How does this affect booking availability?

On the rare occasion that your selected dates include a combination of eligible dates and black-out dates for your selected park, the system may error. If this occurs, please call the park direct and our friendly team will be able to assist with your booking. You will receive the discount for the eligible date(s) only.



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BOOKING QUESTIONS

What's the minimum stay requirement?

A minimum of two nights is required to apply the offer.

What are the booking terms?

Full payment is required at the time of booking to receive the discount.

Can I cancel or modify a booking after it's made?

No, bookings are non-cancellable and non-refundable and hence, cannot be modified.

ELIGIBILITY QUESTIONS

Can I use the offer for an existing booking?

No, this offer is for new bookings only. You cannot retrospectively apply this offer to an existing booking.

SALE DETAILS

Where can I find full details for the EOFY Sale?

All sale details are available on the **Deals & Promotions page**.

G'DAY REWARDS MEMBERSHIP

Can I use the G'day Rewards discount in conjunction with this offer?

No, this offer is not available in conjunction with any other discounts or promotions.

Can I earn G'day Rewards loyalty points with this offer?

Yes, whilst the G'day Rewards discount is not applicable, members can still earn loyalty points from bookings.



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FULL TERMS AND CONDITIONS

What are the full terms and conditions of the sale?

*Full terms and conditions: Offer valid for new online bookings made between 22 June 2025 to 9 July 2025 for stays of 2 nights or more between 23 June 2025 and 25 September 2025. Discount is based on the standard rate. Deal must be applied at the time of booking. Selected properties and dates, subject to availability. Black-out dates apply. Full pre-payment required at time of booking, no cancellations or refunds. Offer does not apply to existing bookings and cannot be used in conjunction with any other offer. Offer may be changed or cancelled at any time without notice.