

Frequently Asked Questions – Black Friday Sale 2025

GENERAL QUESTIONS

What is the sale offer?

30% off cabins, sites, rooms and glamping tents* at participating Discovery Parks and Resorts locations (see here for details). Offer available for mid-week stays only — discounted rates apply for stays on Monday, Tuesday, Wednesday, Thursday or Sunday, with a minimum 2-night stay required.

When does the sale start and end?

Sale Starts: Tuesday, 18 November 2025.

Sale Ends: 11:59pm ACDST Wednesday, 3 December 2025.

When is the offer valid for?

For stays between 20 November 2025 and 3 December 2025. Please note that available dates vary by location.

Can I book directly with the property or by phone?

This is an online-only offer. All bookings must be made through the Discovery Parks website.

AVAILABLE DATES / PARTICIPATING PROPERTIES

Which properties are participating in the sale?

Please visit the <u>Black Friday landing page</u> to view all participating properties.

Please check-out the <u>Deals & Promotions page</u> for our other offers currently available.

Where can I find available booking dates for each property?



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Each property's available booking dates are listed under the deals tab on each park page. Available dates vary by location.

How does this affect booking availability?

On the rare occasion that your selected dates include a combination of eligible dates and black-out dates for your selected park, the system may error. If this occurs, please call the park direct and our friendly team will be able to assist with your booking. You will receive the discount for the eligible date(s) only.

BOOKING QUESTIONS

What's the minimum stay requirement?

A minimum of two nights is required to apply the offer.

What are the booking terms?

Full payment is required at the time of booking to receive the discount.

Can I cancel or modify a booking after it's made?

No, bookings are non-cancellable and non-refundable and hence, cannot be modified.

ELIGIBILITY QUESTIONS

Can I use the offer for an existing booking?

No, this offer is for new bookings only. You cannot retrospectively apply this offer to an existing booking.

SALE DETAILS



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Where can I find full details for the Black Friday Sale?

All sale details are available on the Black Friday landing page.

G'DAY REWARDS MEMBERSHIP

Can I use the G'day Rewards discount in conjunction with this offer?

No, this offer is not available in conjunction with any other discounts or promotions.

Can I earn G'day Rewards loyalty points with this offer?

Yes, whilst the G'day Rewards discount is not applicable, members can still earn loyalty points from bookings. Please enter your G'day Rewards membership number when booking.

FULL TERMS AND CONDITIONS

What are the full terms and conditions of the sale?

Offer valid for bookings made between 18 November 2025 to 3 December 2025 for stays between 20 November 2025 and 1 April 2026. Black-out dates apply. Cannot be used in conjunction with any other offer. Must apply the deal at time of booking. Online offer only. Discount is based on the standard rate. Subject to availability at time of booking. Valid for stays of 2 nights or more. Selected properties and dates. Discounted rate only available on Monday, Tuesday, Wednesday, Thursday or Sunday. Full pre-payment required at time of booking, no cancellations or refunds. Offer valid for new bookings only, does not apply to existing bookings. Offer may be changed or cancelled at any time without notice.